



Unprecedented visibility

An order's status shows exactly where it is in production

WHERE IS MY ORDER?

By viewing the status of an order, you can quickly get up-to-the-minute information about where it is in the production cycle

PROGRESSION

Before an order is 'Ordered', its status is updated by either quoting or submitting a configuration.

PRODUCTION

Once ordered, an order's status is updated automatically by scanning a barcode on our production floor. Every piece of glass and box of hardware has its own unique label and barcode that relays its status in real time.

The screenshot shows the 'Main Form' of the QE Creator software. It features a top navigation bar with links like 'Admin Maintenance', 'Reports', 'Project Quotes', 'Logistics Dashboard', 'Tempering Dashboard', 'QGT Search', 'QGTracker', and 'Help'. Below this is a grid of buttons for different production stages: 'Start Pacific Unit', 'Start Atlantic Unit', 'Start Caribbean Unit', 'Start Gulf Bypass', 'Start Direct Order', 'Start Atlantic Hybrid', 'Caribbean Hybrid', 'Duo & Duo Bypass', 'Niagara Partition', 'Stock Glass', and 'Start Euro Glide'. A search bar with 'Reset' and 'Refresh' buttons is on the right. A notification banner states: 'In recognition of the holidays, we will be closed on December 25th and January 1st'. At the bottom, there's a table with columns for 'Serial Number', 'Qty', 'Product', 'Status', 'Loc', 'Team', 'Customer', 'PO Number', 'Builder-Subdivision-Lot', 'Ship Date', 'TID', 'Created by', 'Created', 'Maintained by', and 'Last Mar'.

QE Creator is not just a powerful configuration tool; it also allows any user to see where an order is in its production lifecycle.

Every configuration in QE Creator has a status; this status is updated automatically when it is scanned at checkpoints throughout its production, giving everyone complete visibility in real time.

Current statuses include:

- **Initiated** – A configuration has been started with no action taken.
- **Quoted** – A configuration has been built as a quote but not ordered.
- **Submitted** – A configuration has been submitted to become an order.
- **Ordered** – A configuration has been ordered and sent to production.
- **Glass Started** – An order's glass is queued for production at tempering.
- **Items Built** – An order's setup or glass has been completed.
- **Ready to Ship** – All items of an order are complete and staged to ship.
- **Shipped** – An order has left Quality Enclosures to be delivered.
- **Delivered** – An order has been delivered to our customer.
- **Cancelled** – An order has been cancelled before it was submitted.
- **Cancelled After Ordered** – A unit was cancelled from 'Ordered' status.

